



**Public Service
of New Hampshire**

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The Northeast Utilities System

December 5, 2011

Debra A. Howland
Executive Director and Secretary
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301

Re: LOW INCOME ELECTRIC ASSISTANCE PROGRAM
Reporting Requirements
Docket No. DE 11-168



Dear Secretary Howland:

As required in NHPUC Order 23,980 dated May 30, 2002 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for November 2011 on PSNH's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

In addition, on November 30, 2011 the Program Administrator was provided customer billing, and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of November 2011, PSNH expenses were \$118,170.42 above the Net SBC Funding. The net cumulative amount remitted by the State Treasury for PSNH program expenditures since inception stands at \$7,427,116.54.

This report is being filed electronically with one paper copy being sent to the Commission.

Very truly yours,

Gilbert E. Gelineau, Jr.
Manager Marketing Support